

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
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 Michael Harville et al.) Examiner: Burgess, B.
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Application No.:10/698,196) Art Unit: 2157
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Filed: October 30, 2003)
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For: SERVICE MANAGEMENT)
 USING MULTIPLE SERVICE)
 LOCATION MANAGERS)
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Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

In response to the Non-Final Office Action mailed November 8, 2007, Applicants respectfully submit the following remarks to the above captioned patent application. Reconsideration of the above reference patent application is respectfully requested.